

Aged Care

1000+

older people in our care
(residential & home-based)

3

care facilities
(rest home level, hospital
level and disability unit)

162

residential care rooms
(including disability,
palliative & respite)

281

respite care admissions

485

clients receiving home-based care

4,693

Enliven Day Centre attendances

115,290

hours of in-home restorative
& hospital level care



297,500+

meals produced



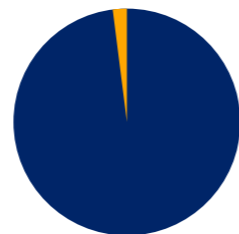
3,800+

meals on wheels



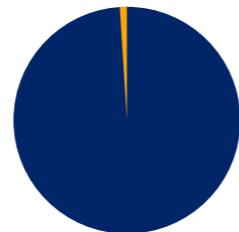
21,850+

frozen meals



98%

of residential clients*
said the service made a positive
difference to their life



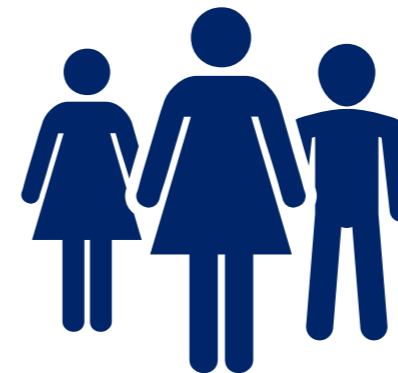
99%

of Community Services clients*
said the service made a positive
difference to their life

* PSSC Aged Care Satisfaction
Surveys, 2016/17



Presbyterian Support
South Canterbury



420+
staff



8,700 +
volunteer hours

\$ 15m
spent locally

\$ 18m+
spent on capital projects
(past 15 years)

PSSC at a Glance
2016/17

\$ 11m+
annual wage spend

Major Awards



Eden Seedling Award 2014

- International Award for residential care providers – “significant progress implementing the Eden Alternative® Philosophy person-centred care model in a short space of time”

Eden Alternative® Philosophy: 10 Principles Awarded July 2017

- First aged care provider in NZ to achieve Eden 10 Principles in all Homes

New Zealand Aged Care Association (NZACA) EBOS Healthcare Excellence in Care Awards 2014

- Innovation Award for Eden Alternative® Philosophy Implementation
- Food Service Excellence Award (runner up)



1,110 + clients supported by a diverse range of services from one-on-one support to group programmes



703 clients supported with social work and/or counselling



184 parents participated in parenting programmes



60 local families supported under Family Start contract

4

social workers in

11

South Canterbury schools (SWiS)



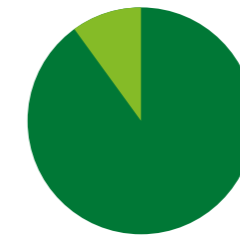
136

children attended programmes for help with issues such as anger, aggression, frustration, difficult behaviours, family violence

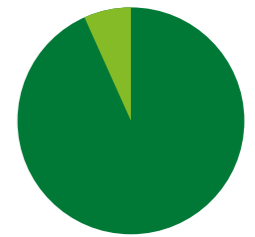
Services provided in:

- Timaru
- Geraldine
- Pleasant Point
- Temuka
- Waimate
- Mackenzie
- Ashburton (Family Start)
- Oamaru (SWiS)

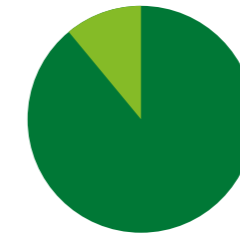
Client Survey Feedback



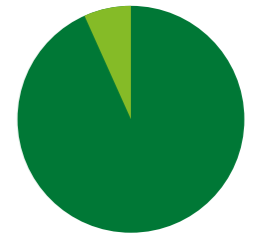
90% of children met their goals



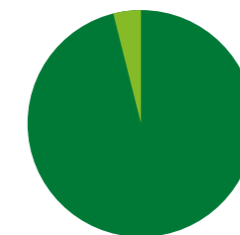
93% of children learned new skills/strategies that were useful



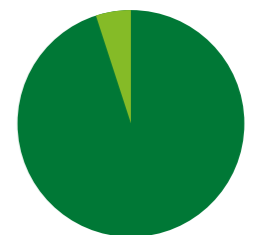
89% of children felt better prepared for the future



93% of adults met their goals



96% of adults learned new skills/strategies that were useful



95% of adults felt better prepared for the future