

# ### 420+

PSSC at a Glance 2018/19

### \$15m+ annual wage spend



volunteer hours





#### **Major Awards**

South Canterbury Chamber of Commerce Business Excellence Awards 2019





### **Aged Care**



older people in our care (residential & home-based)

care facilities (rest home level, hospital level and disability unit) 162
residential care rooms
(including disability,
palliative & respite)

**227**respite care admissions

516
clients receiving home-based care

5,677
Enliven Day Centre attendances

70,000

hours of in-home restorative & hospital level care



301,982+
meals produced



1,514+

meals on wheels



30,038+

frozen meals



96.2%

of residential clients\* said the service made a positive difference to their life



100%

of Community Services clients\* said the service made a positive difference to their life

> \* PSSC Aged Care Satisfaction Surveys, 2018/19



#### At a Glance 2018/19

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1,165 + clients supported by a diverse range of services from one-on-one support to group programmes



861

clients supported with social work and/or counselling



parents participated in parenting programmes



local families supported under Family Start contract



social workers in



South Canterbury schools (SWiS)





146

children attended programmes for help with issues such as anger, aggression, frustration, difficult behaviours, family violence

#### Services provided in:

Timaru
Geraldine
Pleasant Point
Temuka
Waimate
Mackenzie
Ashburton (Family Start)
Oamaru (SWiS)



98%
overall
satisfaction
of services

#### **Client Survey Feedback**



83% of children met their goals



91%
of children learned
new skills/strategies
that were useful



**81%**of children felt
better prepared for
the future



98% of adults met their goals



97%
of adults learned
new skills/strategies
that were useful



**97%**of adults felt
better prepared for
the future