



Presbyterian
Support
South Canterbury

SUPPORT REPORT

March 2021

Our Stories - How We Make a Difference



Welcome from CEO Carolyn Cooper

Nau mai haere mai

It is hard to believe it is March already. So much has happened, as well as our usual busyness we still have to deal with Covid. It was a big shock to everyone having to go back to level 2 but it stops us getting too complacent. What a wonderful Christmas many South Canterbury families had thanks to the Christmas Angels. I know many staff and residents were part of various angel groups so a hearty thanks from me. We have some fun events to look forward to over the next 6 months - Ethel and Bethel (Bingo night) are coming back by popular demand. As we head into cooler weather let's keep our heads held high and be proud of the fact that we work for PSSC. We can do anything that we set our minds to. We are a team and a great team at that.

Carolyn Cooper

From the Board Chair

It is March 2021 already, and there is plenty to look forward to this year. The building of the additional beds at the Croft is almost complete, and there is good progress with the conversion of the lower level spaces into apartments. The services provided by our Family Works team continue to grow. We expect to welcome and support more ex-refugee families in the months ahead. Another busy and exciting year is in store.



Eoin Powell

Nina Mackay

Nina joined the Board in 2020. As a lawyer and now Director of a local law firm, Nina brings with her expertise in the commercial and estate planning areas as well as previous volunteer roles in various sporting organizations in the district to her role on the Board.

Nina relishes the opportunity to contribute to such a great organisation which supports so many in the South Canterbury area and has been



Nina Mackay

impressed with the depth of experience and expertise in the organisation.

Easter Message

Once again we're living in uncertain times!! Just when we thought we were in for a better year than last, we now begin to wonder.

What will 2021 look like and how will it unfold?

In the midst of uncertainty, questions and mystery comes the old, old story of Easter. While it's old, it's always a fresh and exciting story on which to marvel!

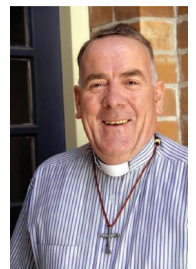
The Easter message brings us true and lasting hope in the midst of uncertainty and a solid foundation on which to build while changing conditions abound!

Consider again the miracle of Easter. God has had the final word. Death, sin and sickness have all been defeated. Jesus has triumphed over the grave and lives on forever!

As the year unfolds, why not explore or re-explore the story of Christianity? You will be pleasantly surprised and life will take on a whole new perspective!!

Have a blessed Easter and hope-filled 2021.

The Reverend Alan Cummins, Chaplain



Presbyterian Support South Canterbury

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Enliven

Croft Rebuild The furniture has been ordered, the curtains chosen, new staff recruited – things are coming together. The work on reconfiguring the internal lounge areas is underway and unfortunately things are a little noisy. It won't be for too long. The new Clinical Coordinator starts in March. The closer we get to completion the more things there are to do but everything is coming together. We are about to start planning the official opening which is an exciting thought. It is great to see the additional parking at the Croft and remember once the contractors are no longer on site there will be even more parking available.

Enliven Day Centre Day care had its usual break over Christmas/New year and is now back into full swing. Our Community FIRST team is supporting over 75 people in the community who have been assessed as rest home level or higher but who want to remain at home. These numbers are more than what we have in our biggest home being Margaret Wilson. The staff do a great job helping these people remain at home. Our homes all had a great Christmas including concerts and entertainment. Margaret Wilson and Croft residents and staff enjoyed a visit by Mr Whippie recently.

Refugee Settlement

Refugee Settlement Services, a Presbyterian Support South Canterbury service, continues to support former refugees in Timaru on their settlement journey. In March 2020, the Government temporarily stopped the arrival of refugees into New Zealand under the Refugee Quota Programme. We were very pleased that in February 2021 it was announced that the Refugee Quota programme would resume, with the arrival of one new family to Timaru in late April 2021. Upon arrival in New Zealand this family will complete the mandatory quarantine requirements, prior to undertaking a five-week reception programme at the Mangere Refugee Resettlement Centre (MRRC).

We continue to support two families from Syria who arrived to Timaru in June 2020. Since arriving they have been attending English classes, settling into kindergarten, primary and high school. They speak Arabic, and for many now also English. They have been learning about New Zealand culture and experiencing the diversity of activities that we have available to us in Timaru (swimming, fishing, cycling, playgrounds, arts & crafts and more). They have joined in several cultural events with Multicultural Aoraki. They have made friends, which have led onto job opportunities, along with volunteer



Refugee Settlement Services team (and others) viewing recently renovations at the Bilal Mosque, Timaru Islamic Centre.

roles at Riding for the Disabled and Toot for Tucker. Some have learned to drive and obtained NZ drivers licences. They have discovered where the best places to shop are, for groceries to household items to second-hand bargains.

There have been lots of smiles, as well as many challenges and opportunities for future learning. The settlement journey for former refugees is not a straightforward road.



Celebrating Tongan day with Multicultural Aoraki

The RSS team are part of our Family Works team located at 3 Sophia Street Timaru.

Volunteering at Riding for the Disabled



They're Back!
Save the Date
A FUNDRAISER FOR FAMILY WORKS

FRIDAY JULY 9 | 7:00 PM
TIMARU BOWLS,
20 RANUI AVE, TIMARU

more details and ticket sales information coming soon...

Cultural Message from Ruth Garvin, Cultural Advisor

“He waka eke noa”

A canoe which we are all in without exception.

This whakatauki (proverbial saying) meaning is a bit deeper than this. Waka is often used as a metaphor for a journey. This whakatauki reminds us that in our waka, we are on a journey where there is shared effort with unity and shared purpose.

2020 has been a year of preparing the foundations for our journey. It is about our organisations Responsiveness to the needs of Māori.

The focus in 2020 was firstly to develop meaningful relationships with Iwi, Hapū and Tangata Whenua organisations within our communities.

Secondly, to raise Cultural Awareness, safety and competence as an integral part of Presbyterian Support staff training and development.

The launch at the local Multi Cultural Centre of Ngā Kete our three cultural competency books, the Kete are self-directed learning resources which aim to raise Cultural Awareness, safety and competence in our staff.

The focus for 2021 is to roll out the Kete. All new staff, Board and Senior Leadership are required to complete Te Kete Tuatahi. Te Kete Tuarua will be an additional requirement for all staff providing direct service to clients or those who manage staff who provide a direct service.

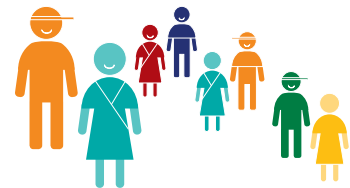
Also in 2020 a number of forums have been established to keep staff informed and also to gather information from staff which will inform future projects to solidify our organisations capacity for responsiveness to the needs of Māori.



Health and Well-being

Over 200 staff attended the Support Mates introduction training in February. The next step is the Support Mates full training. We are still looking for staff members to be Support Mates at the Croft and Margaret Wilson. If you are interested, please talk with your managers. This programme is an important initiative and it can benefit all staff in one way or another.

Covid vaccines will be available for staff who work in Aged Care, other essential areas (as deemed by the government) and for our residents. When we know more about what this involves we will let you know.



Family Works Update

Family Works provided 240 food parcels to families in December, this included 154 Christmas food hampers that were put together by our amazing volunteers Erin, Mary-Lynne and Merle. The staff at Family Works are very appreciative of the support and help with this mammoth job. In addition to this 290 families were provided with Christmas gifts from the Timaru Herald Community Christmas Tree thanks to the generosity of our South Canterbury Community.

The total number of food parcels provided to families for the year was 2008, compared to 1160 for the previous year. A huge thank you to everyone for your ongoing support of the work that we do – together we do make a difference in our community.



“Helpful, caring, passionate people.”
Incredible Years Programme client.

“Amazing support over the past 18 months.”
Social Work client

“I can trust the staff, if I have problems in the future I can ring them.”
Counselling client

Christmas Angel Project 2020

THANK YOU!

HELPING LOCAL FAMILIES

This is the second year that we have run the Christmas Angel Project. We thought that due to Covid the support for this project may have been lower than the previous year but it was the opposite that happened. We are so very grateful to everyone who participated.

SUPPORTING OUR COMMUNITY

Due to the great response to this project that we received, we were able to include families referred from Multicultural Aoraki, Arowhenua Whānau Services and the Tongan Society. This now opens this project up to being a community project. From 63 sponsors a total of 90 families were supported in 2020.



MERRY CHRISTMAS



THANK YOU FOR YOUR SUPPORT

2019 = 53 families supported from 45 sponsors

2020 = 90 families supported from 63 sponsors

Where will 2021 take us? Join us to help local families in 2021. Become part of the Christmas Angel Project.

INTERESTED IN BECOMING A CHRISTMAS ANGEL? CONTACT US!

kirsty.burnett@pssc.co.nz

VISIT US AT WWW.PSSC.ORG.NZ

Thank you

There are many wonderful organisations who help our communities by giving grants and donations during the year and we're tremendously grateful to all of them. Find them at pssc.org.nz.

As a charity we rely on this financial assistance to support vulnerable children, whanau/families and older people as we work towards safe compassionate and inclusive community in South Canterbury.

Donation Form

Together we make a difference
in our South Canterbury Community



Your generous contribution supports and sustains our important work—
every donation counts and is used locally.

Contribution Amount:

- \$10 \$30 \$50
 \$100 \$500 Other \$ _____
 One off donation Monthly donation
 Six monthly donation Other:

or please charge my credit Card/Debit Card:

(Mastercard / Visa) \$ _____

Name of Cardholder: _____

Card No: _____

Expiry Date: ____ / ____

Signature: _____

Donation paid by: Mr/Mrs/Ms/Miss (Name/s): _____

Address: _____

Phone: _____

Email: _____

Join Mailing List (Newsletters & Updates): Yes No

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To receive a tax receipt
please make sure you have
filled in address details
above.

SR2021

The end of cheques...

Banks have started phasing out cheques and by July it's likely that most banks will no longer issue and accept them.

We value ongoing support of our donors and will still accept any donations made by cheque as long as the banks will allow us to.

The good news is there are other ways you can support our work:

1. Credit Card

- Complete a donation form and post to Presbyterian Support
- Donate securely online at pssc.org.nz/donate
- Call 03 687 7945 and use a credit card over the phone (safely and securely).

2. Bank Transfer

Internet banking, telephone banking or popping into the bank to make a donation. Our bank account is 06-0889-0014481-00. (ANZ). So we know who made the donation these should be included:

- Donor's address
- Donor ID (if known)
- The service the gift is to benefit, e.g. Family Works

3. Automatic Payment

For automatic payment information and further assistance please call us on 03 6877945.

Please contact me about:

- Setting up a regular donation
- Leaving a gift in my Will
- Donating to the Family Works Foodbank
- Becoming a Family Works Guardian Angel
- Becoming a Volunteer
- Other: _____

Making a difference together