

## Living our Mission and Values

The Presbyterian Support South Canterbury culture thrives because it is underpinned by its mission statement...

**“Supporting People with Quality Care and Christian Love”**

This guides our behaviours and builds trust in:

- how we deliver our services to residents and clients;
- our communities;
- each other;
- how we communicate.

When we interact with residents, clients, customers and colleagues to build trust and problem solve we ...



### Act with Integrity

- ★ Speak up for what is right, especially when it feels difficult.
- ★ Expect and deliver the highest quality outcomes.
- ★ Act consistently and be accountable and responsible for our actions.



### Make a Difference

- ★ Stay informed and ask questions and keep our knowledge and skills up to date.
- ★ Create impact with our colleagues, our residents, clients and colleagues and the community, through our actions.
- ★ Respond with agility to the dynamic environment in which we operate.



### Respect

- ★ Make the effort to understand every individual and what matters to them.
- ★ Recognise the value and worth that each person contributes.
- ★ Support others to grow and work in the way that brings out their best.
- ★ Communicate clearly, effectively, respectfully and promptly with colleagues. Support, mentor and teach.



### Work Together

- ★ Collaborate and share relationships, ideas and knowledge beyond boundaries.
- ★ Seek and integrate a diverse range of perspectives, people and ideas.
- ★ Give and ask for feedback to improve ourselves and others.



### Reimagine the possible

- ★ Dare to challenge the status quo and try new things.
- ★ Innovate, test and learn from mistakes.
- ★ Have an open mind to the possibilities in every idea.

