



**Presbyterian
Support**
South Canterbury

STRATEGIC PLAN OVERVIEW

2017-2027



Clients and Residents

He aha te mea nui o te ao. He tangata, he tangata, he tangata
(What is the most important thing in the world? It is the people, it is the people, it is the people –
Family Works whakatauki)

Presbyterian Support South Canterbury has a proud 104-year reputation of supporting people in need across South Canterbury based on a Christian 'person centred' care philosophy. The founding objective of the organisation is encapsulated in the Mission statement "*Supporting People with Quality Care and Christian Love*". Over the past ten years the organisation has introduced new client-centric frameworks as a method of further articulating its 'person-centred' care philosophy:

- The Eden Alternative in Residential Services
- Powerful Families in Family Works Services
- Restorative Care and Eden Alternative in Community-based Services

It is recognised that the core driver for all our services is the support of clients and residents to live safe, empowered and meaningful lives, regardless of which services they choose. It is this focus that provides the consistency and values base that spans all Presbyterian Support services.

Presbyterian Support continues to evolve to ensure its relevance to new generations and increasing cultural diversity. The organisation has embarked on a journey to strengthen cultural understanding and build its relationships across the community. He Atua He Tangata – the unique potential that exists within Presbyterian Support is developed to turn our dreams into reality. Our moemoeâ celebrates and acknowledges the diversity that exists across our organisation and within the people.

Moemoeâ

The future over the next 10 years – our aspiration is to grow cultural connectedness for staff, clients and residents through the development of culturally aligned pathways that suits the needs of various ethnicities – culturally and spiritually. Having aspirations to be able to support people across the ages. Mentoring other organisations to build community connectedness, not replicating services. Helping to move barriers to enable a more inclusive society.



Grow Our Charitable Endeavour to Support Our Communities

Mission:

PSSC is constituted for exclusively charitable purposes and shall not carry out any objects except to support people with quality care and Christian love and any other charitable object which may seem to the Board capable of being conveniently carried on in connection with the above or calculated directly or indirectly to advance the said objects, including the distribution of surplus funds to any other body which is itself a charitable body registered with the Department of Internal Affairs – Charities.

Objects:

The Objects of PSSC are, within the Region of South Canterbury, to:

- Establish and maintain social services that promote the welfare of people in need of support;
- Establish and maintain appropriate residential facilities and community based services for people in need of support.
- Co-operate with other social service and church agencies carrying on work of a similar nature as that carried on by PSSC;
- Advance such other social service work as may benefit the people of South Canterbury;
- Advance all such other things as are incidental or conducive to the attainment of any of the above purposes.

(PSSC Constitution 2018)



Residential Care

Residential Strategic Goals

PSSC is the preferred provider of residential services.



Community Services

Community Based Services Strategic Goals

PSSC is the preferred provider of community-based services.



Supported Living

Supported Living Strategic Goals

Supported living options are grown to optimize site viability.



Family Works

Family Works Strategic Goals

PSSC is the preferred provider of family focused services.



Staffing and Cultural Engagement

Staffing Strategic Goals

PSSC is the preferred employer for all services.



Volunteers

Volunteer Strategic Goals

PSSC is the preferred volunteer host for all services.



Support Services and Asset Management

Support Services and Asset Management Strategic Goals

- Governance
- Administration
- Infrastructure
- Technology
- Information systems



Profile and Community Strategic Goals

Profile and Community Strategic Goals

- Branding
- Marketing
- Fundraising
- Communications

Presbyterian Support South Canterbury **Bi-cultural Statement**

Presbyterian Support South Canterbury (PSSC) will advocate for and deliver support services that meet the Hauora (wellbeing) needs of Māori.

This will be achieved by including the following within our Strategic Plan 2020-2025:

Partnership:

- Regularly consulting with, listening to and building strong relationships with Mana Whenua (local Iwi and Māori Advisors) within our community.

Participation:

- Ensuring Māori are represented in decision making processes related to service delivery within PSSC.

Protection:

- Developing and increasing knowledge and understanding for the delivery of Maori health and support services within PSSC, to ensure equitable health, wellbeing and social outcomes for Māori.

PSSC wishes to acknowledge what Hauora (wellbeing) means to PSSC from a Te Ao Māori perspective.

Taha Tinana – Physical wellbeing

Taha Wairua – Spiritual wellbeing

Taha Hinengaro – Mental & emotional wellbeing

Taha Whānau – Family and social wellbeing